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SUMMER NEWS LETTER – from Sue Smith - Practice Manager

Dear Patient

It has been a little while since we have updated our patients with Glebey News. As you will know, there has been a lot going on!

The good news is that the opening of the new surgery is due early January 2020. Everything has gone exceedingly well and the builders are only three weeks behind schedule. They have worked hard to keep disruption to a minimum, for which we are very grateful. We are looking forward to, not least of all, having a car park again. A big THANK YOU to our team of volunteers, who have faithfully, through all weathers, helped patients to access the surgery. You have been wonderful. Thank you too to patients and staff who have been very creative and understanding over the access issue, this has been much appreciated.

The doctors, nurses and staff continue to ensure that there are sufficient appointments in the system to maintain good access to clinicians. Just a little heads up, there are exciting plans ahead to further improve access, watch this space!

Dr Wollaston will be reducing her sessions from October 2019 and she will work on a Monday and Tuesday. I am delighted to announce the exciting news that we have been successful in recruiting a new doctor, who is due to commence work at the surgery during September 2019. Dr Sarah Donswijk and her family live locally and she is looking forward to joining the Glebe Team. I am sure you will join us in welcoming her.

Dr Wollaston's list will be divided arbitrarily with Dr Donswijk, who will work on a Wednesday and a Friday, managing her own list of patients. The surgery will endeavour to accommodate any preference a patient may have regarding whom they are registered with. This action will ensure continuity of care, particularly for patients with ongoing health conditions. We would encourage patients to see their named doctor for follow up appointments. However, please be assured that if your usual doctor is not working on a day that you need to be seen, you will be offered an appointment as always with the Duty Doctor.

I think that's all for now, but there will be a further update in the autumn (which isn't that far off now), as we commence the flu campaign. In the meantime I hope you stay well and enjoy this wonderful summer.

Kind Regards

Sue Smith
Practice Manager