

## Contact us

Please contact the reception team at your surgery and ask to speak to Clare or Carla

The Glebe Surgery:  
01903 742942

Steyning Health Centre:  
01903 492227

Henfield Medical Centre:  
01273 492255

Billingshurst Surgery:  
01403 782931



Carla

We are employed by your local GP surgery to work within the Chanctonbury Primary Care Network (PCN) Located at:

- The Glebe Surgery
- Steyning Health Centre
- Henfield Medical Centre
- Billingshurst Surgery

### What are Care Coordinators?

We are an information, support and guidance service. We aim to ensure you feel supported and have access to local services that are right for you.

We help avoid unplanned hospital admissions by liaising with colleagues and other health and social care professionals.

We work with your GP team to provide:

- Support with upcoming clinical appointments.
- Telephone contact with patients after discharge from hospital to ensure they have the care and support they need.
- Support for coping with loneliness by arranging volunteers to visit patients at home.
- Advice and information on local services.

### Who can we help?

If you are living with a medical condition and require some additional support – we are happy to help.

Equally, if you are a carer for somebody else, we are available to help both you, and the person you care for.

Finding the right support can be a difficult and daunting task.

We can help you find the right path to follow by providing information on local services.

### Proactive Care + (PAC+)

We also work closely with the Proactive Care Team – this service has been set up to support people with long-term health complex health and social needs.

We want to improve the quality of your care, and support you to manage your long-term needs so you can live as well and as independently as possible.

### What we can help you with:

- Befriending .
- Bereavement services.
- Dementia and Alzheimer's support.
- Finding care providers.
- Foot care.
- Funding support including Social Services.
- General advice and Information.
- Getting involved with your community.
- Managing energy bills.
- Meals on Wheels.
- Personal alarms.
- Safety in the home including security and fire Safety.
- Sensory services (for hearing and sight impairment.)
- Shopping.
- Support for Carers.
- Transport.
- Wellbeing & Weight management.
- Wheelchair and equipment hire.