



PPG (Patient Participation Group)
Briefing Notes August 2023 for Patients' Information

PPG meetings are held on a quarterly basis with the latest one being held on 13 June 2023. This was attended by the PPG Chairman, 2 Partner GPs, the Practice Manager, the Lead Nurse and members of the PPG Group.

Various items were discussed and included, Spring Booster Clinics, telephone issues, CQC (Care Quality Commission) inspection, gardening and car park observations.

The Spring Booster Clinics held in April, May and June were completed successfully with all patients requiring this extra vaccine. These included over 75s, patients in care homes, the housebound and immunosuppressed, total vaccines given at this time was 1925.

PPG attended a Carers meeting held at the Glebe surgery on 19 July 2023 to discuss organising a Carers Event at the end of September – details to be confirmed. The event will include a demonstration by Canine Partners.

PCN (Primary Care Network) and PPG workshops was attended by a Glebe PPG member in May. Both of the workshops were looking at ways to help PPGs work better. 25 surgeries within West Sussex were represented.

PPG Newsletter – previously this was produced in hardcopy and distributed to various locations around Storrington/Ashington but we found that we had numerous copies left over after each production and as we had no feedback at all on these, it has been decided not to produce them anymore. **All information required by patients is available on the surgery website and social media websites.**

The PPG has worked with the PCN for the Chanctonbury Area with regard to integrating the transport system for Storrington (Glebe), Billingshurst, Steyning and Henfield surgeries, this is still work in progress.

In the meantime, the Storrington Area Help Scheme is available for Glebe patients.

This is a voluntary organisation for those requiring help with transport to medical appointments. It is not a taxi service but offers **essential** transport to hospitals, doctors' surgeries, opticians and other medical appointments. A realistic contribution towards the cost of this service is appreciated.

To find out more please contact their office on **01903 742124** (between 10am – 12 noon on weekdays). They require as much notice as possible and preferably at least 72 hours.

The next update on these Briefing Notes will be following the September PPG meeting.

Tony Sewell
PPG Chairman