

Improving access to appointments

GP and nurse appointments are available during the evening and at the weekend for people across Coastal West Sussex.

This means that urgent appointments are available up to 8pm during the week, and during clinics on a Saturday and Sunday.

This aims to improve access to GP appointments and help local people to get the help and support they need.

The service is run by Innovations in Primary Care (IPC), a not-for-profit company owned by local GP practices.

The appointments will be available at local GP access hubs, run from GP surgeries, and they will be both routine and urgent appointments with a doctor, nurse or healthcare professional.

These clinics have proved successful in enabling local people to access the help they need outside of normal opening times.

You book into the GP access hubs via your normal GP practice, and you may be offered an appointment at one of the hubs at the weekend if you call NHS 111 for urgent health advice and support.

The majority of these appointments are remote (on the telephone).

You may also be offered a face to face appointment at one of the hubs, this maybe at your GP practice or at a neighbouring GP practice locally in the community around you.

The teams will have access to your medical records with your consent, and any care they provide will be added to your notes so your GP practice can continue any ongoing care.

Patients can book into these appointments by calling their registered GP practice in the normal way, and they will be able to access the booking system and make sure you receive the help and support you need.