



SAFE SURGERIES

**We are proud to be a 'Safe Surgery' for everyone
in our community.
All are welcome.**

Everyone in the UK has the right to free care from a GP. If you don't have proof of ID or address, you can still register. Immigration status or nationality don't matter - reception won't ask for immigration documents and won't share your information with the Home Office unless serious crime is involved.

[Click here to view this statement in other languages](#)

In partnership with [**Doctors of the World UK**](#), we will ensure that our practice offers a welcoming space for everyone who seeks to use our services.

Don't have documents? Don't worry, [**view this poster**](#).

If you wish to register, please speak to a member of staff who can help and support you with the process of registration. Ask reception for an interpreter if you find it difficult to communicate in English.



PROUD TO BE A
SAFE SURGERY

Don't have documents? Don't worry...



We are a Safe Surgery for everyone in our practice area.





We might ask for ID or proof of address. But if you don't have any and you live in our practice area, you can still register with us.

We won't ask for immigration documents.

All are welcome!

Your nationality or immigration status do not affect your right to register here

We are a Safe Surgery for everyone in our practice area.

-  Everyone living in England has the right to free care from a GP.
-  Ask reception for an interpreter if you find it difficult to communicate in English.
-  Our receptionists won't ask you about your immigration status.
-  If you are worried about giving us your address, please let us know. Your information is safe with us.



SAFE SURGERIES

GUIDELINES FOR PATIENT REGISTRATION

GLEBE SURGERY

IS A SAFE SURGERY

This means that we are committed to providing equal access to our services for everyone in our practice area, regardless of their immigration status.

This is in line with our duties under NHS England guidelines for GP registration and informed by our knowledge of the barriers to healthcare faced by migrants in vulnerable circumstances. Reception staff should keep the following five guidelines in mind when migrant patients seek to register with our practice.

1. Everyone in England has the right to be registered and consult with a GP, without charge, regardless of their immigration status.
2. If a patient doesn't have proof of address or ID but say they are living in our catchment area, they should still be registered.
 - There are many reasons why a patient, particularly those in vulnerable situations, might not have access to these documents.
3. If a patient has difficulty communicating in English, use a telephone interpreter.
 - Google Translate might also be useful for basic non-clinical information.
4. Don't ask about a patient's immigration status, or to see proof of it. This information is not needed for registration and asking for it might intimidate some patients.
 - The GMS1 form includes 'supplementary questions' about immigration status, however patients don't have to complete this section if they don't want to.
5. If a patient is worried about giving a home address, you can also reassure them that their information is safe and won't be used to trace them because of their immigration status.
 - If needed, you can also use the address of the practice or another place where post could reach them (like a mosque, church or community centre).