

The Glebe Surgery in Numbers: July 2024



13,259
Registered patients



3,777
Patients with
appointments. (28%
of our patient list)



8,827
Inbound phone calls



5,765
Total appointments
(80% face-to-face)



am: 11m 37s
pm: 6m 42s
Average hold time



2,556
of the appointment
total were GP
appointments



10,482
Prescriptions issued



4,258
Documents received

Notes :

Thank you to all our patients who attended their appointments. Unfortunately 173 appointments were not attended (28% of these were GP appointments). This amounts to 40 hours of clinical time.

Make sure you are using our econsult service where you can, this will save you waiting on the phone to speak to a receptionist. This service can be found on our website homepage.