

**Dr Keir Newsom
Dr Marco Cecchini
Dr David Sherwell
Dr Jenny Ellis
Dr Charlie Woodhams
Dr Amy Garrett
Dr Sarah Donswijk
Dr Faye McWilliam
Dr Dave Murphy**



**The Glebe Surgery
The Glebe
Storrington
Pulborough
West Sussex
RH20 4FR**

Tel No 01903 742942

November 2024

Dear Patients

IMPORTANT INFORMATION

An appointment-only service runs at The Glebe Surgery to ensure timely and safe care for everyone. When you request to see someone about your problem, whether by telephone, in person, or via e-consult, we always assess to determine the urgency of need. An appropriate appointment will then be offered.

There are always appointments reserved for 'on the day' urgent cases that can be dealt with at the surgery. If the urgency is life threatening you will be directed to an alternative urgent service.

You may be signposted to other more relevant services, depending on the problem. These may be: urgent treatment centres, minor injury units, walk-in centres, or community pharmacies.

We do not offer a 'drop-in' service, nor do we offer appointments on a 'first come, first serve' basis. Your appointment will be offered and booked according to your health risk.

At a time of unprecedented national demand for appointments, we kindly ask you to respect our service which we endeavour to deliver to the best of our ability. Our service is under constant review to ensure efficiency and timely access to healthcare.

Thank you for your co-operation and understanding.