



24th June 26

Important Notice for Patients

We have been made aware by other local surgeries patients have received unexpected telephone calls from an external organisation claiming to be working with the practice or even be claiming to be a GP from the practice and trying to persuade patients to purchase medication/supplements.

We would like to reassure all patients that Glebe Surgery is not working alongside any third-party company to contact patients regarding payments, bank details, or medication charges.

The key is we will NEVER call to request bank or card details over the phone.

Please be aware:

We will never ask for your bank account details over the telephone.

If a caller claims to be contacting you from or on behalf of the practice and asks for financial information, please do not provide any details.

If you are unsure whether a call is genuine, end the call and contact the surgery directly using our published telephone number.

Patient safety and confidentiality are extremely important to us. If you have received a suspicious call or have concerns about any contact you have received, please let a member of our team know.

Thank you for your vigilance and continued support.

The Glebe Surgery